

## Executive Summary

Tēnā koe,

I am currently seeking employment opportunities in the analytical and managerial domains. With over 25 years of experience, I bring a robust skill set in leading analytical teams, managing complex transformations, and driving strategic initiatives across various industries, including health, telecommunications, education, local government, and energy.

Throughout my career, I have excelled in business analysis, problem and systems analysis, performance reporting, business improvement, and operational effectiveness. My passion for complex problem-solving and my ability to extract deep insights from data have been key to my success. I pride myself on using logical every day thinking and analytical skills to facilitate the sharing of best practices.

My technical expertise includes user-centric design and data analysis, allowing me to translate complex data sets into actionable insights that drive organisational change. I have developed Data Governance policies, improved process efficiencies, and implemented ITIL and Kanban methodologies to enhance service delivery.

As an accomplished people leader, I focus on coaching and mentoring, empowering team members to think creatively to achieve their full potential. My approach is grounded in integrity and honesty as I lead the team and foster both individual and team growth. My leadership style is characterised by empathy, support, and fostering a high-performance culture that encourages innovation.

I am adept at building and maintaining strong relationships with stakeholders at all levels, ensuring alignment and successful project delivery. My ability to communicate complex concepts clearly and effectively facilitates collaboration and consensus within teams.

Highly organised and efficient, I excel at managing priorities and meeting deadlines in dynamic environments. My enthusiasm for teamwork, coupled with a high attention to detail, enables me to contribute effectively both collaboratively and individually in operational and strategic roles.

Quiet by nature, I observe situations carefully, gather meaningful data, and make thoughtful, logical decisions. I incorporate a Te Ao Māori perspective in my approach, ensuring a holistic view in my work. When you hire me, you gain a versatile professional with extensive experience and a multifaceted skill set, ready to deliver value in both operational and strategic roles. I am confident in my ability to contribute to your team and support your organisational goals.

Thank you for considering my CV.

Ngā mihi nui



Neil Wilkinson

## Career Summary

Company	Position	Period
Presbyterian Support Northern	Senior Business Analyst	Sept 2022 - current
Te Whānau o Waipareira Trust	Data Analytics & Performance Manager	Jan 2020 - Jun 2022
Te Puna Hauora	Business Analyst & Multimedia Designer	Jan 2019 - Jan 2020
Ngāti Whātua Whānau Ora Collective	Marketing & Media Specialist	Mar 2018 - Jan 2019
Auckland Council	Workforce Planning Project Manager	May 2017 - Aug 2017
Spark Platforms	Communications & Planning Specialist	Nov 2014 - Mar 2017
Spark Digital	Business Operations Team Lead	Feb 2013 - Nov 2014
Gen-i	Business Analyst	Dec 2011 - Feb 2013
Genesis Energy	Business Intelligence Team Lead	Mar 2010 - Sep 2011
Sitel NZ	Workforce Planning Analyst	Oct 2008 - Mar 2010
Sitel NZ	Customer Service and Leadership roles	Oct 2002 - Oct 2008

Pre-2000, I also held positions in the Health, Education, Retail and Security industries. Most of these roles were design or training roles but also included team leader roles.

## Qualifications

Qualification	Year
ITIL v3 Foundation	2012
National Diploma in Business Computing (N.D.B.C.)	2000
Diploma in Business Computing (Dip.B.C.)	1999
Certificate in Business Computing (C.B.C.)	1998

## Skills Summary

- People Leadership, Coaching & Development
- Business Analysis, Data Analytics & Reporting
- Project Management, Process & Knowledge Management, and Business Improvement
- UX/UI Developer & Multimedia Designer
- Communication & Customer Relationships
- Prompt Engineer and Digital Creator

Specialties: People-centric Leader, Coaching, Empowering, Business analysis, Data analysis through data modelling, Data visualisation, UX/UI Design, Operational and Strategic reporting, Project management, Te ao Māori, Performance and Resource management, Workforce Planning, Business intelligence, Graphic design, Web development and design, Photography and Video

## Interests

Family life, Community work, Maori heritage, Web development, Driving, Rugby, Cricket and sport in general

## Referees (available on request)